

MYBENU OFF-CAMPUS TECHNICAL REQUIREMENTS

If you experience technical difficulties accessing MyBenU from off-campus, please check the following items:

1. You will need to be connected to the Internet via BenUConnect using broadband or dial-up when off-campus. The preferred browser to use is **Microsoft's Internet Explorer**.
2. You will need to **temporarily disable your web browser's pop-up blocker** or add the Benedictine University website to the list of "Allowed Sites".
3. When prompted to log in, use the same username and password you use for the network, email access, BenUConnect and MyBenU.
4. Please remember to log off the system once you have completed your transactions.

SUPPORTED WEB BROWSERS - The preferred browser to use is **MS Internet Explorer**

Windows XP

Firefox 1.5
Firefox 2.0
Mozilla 1.7
MS Internet Explorer 6
MS Internet Explorer 7
Netscape 7.2
Netscape 8.1

Windows Vista

MS Internet Explorer 7

Mac OS X

Firefox 1.5
Firefox 2.0
Mozilla 1.7
Netscape 7.2
Safari 2.0.4
Safari 3.0.4
Mac OS 9
Netscape 7.2

UNIX

Firefox 1.5
Mozilla 1.7
Netscape 7.2
Linux
Firefox 1.5
Mozilla 1.7
Netscape 7.2

WHERE TO GO FOR HELP

Navigation Documentation:

Fact Sheet links are provided on the Faculty Resources – BenUConnect and MyBenU page on the University's website, http://www.ben.edu/programs/faculty_resources. Examples are: Viewing Your Class Roster, Submitting Final Grades and Entering Class Attendance.

Technical Assistance:

Please call the helpdesk at 630-829-6684 or via email Helpdesk@ben.edu. The helpdesk is staffed from 7:00 am to 10:00 pm, Monday through Friday.