**CLASS INFORMATION**

Benedictine University Graduate Business Programs  
**MBA 630 A – Operations Management**  
Fall 2016  
October 6th – December 8th  
Thursdays, 6:30 – 9:30 PM  
Classroom location: Refer to MyBenU

| COURSE PREREQUISITES | MBA 530 & MBA 541 |

| INSTRUCTOR INFORMATION | Dr. Tom Yu  
Email: [tyu@ben.edu](mailto:tyu@ben.edu); Phone: 630-829-1931  
Office location: GN 370  
Office Hours: Monday, Tuesday, & Thursday 3:30 – 6 PM |

| COURSE OBJECTIVES | This course deals with the activities that relate to the creation of goods and services through the transformation of inputs to outputs. As a result of this course, students will be able to:  
- Formulate strategies that increase productivity and quality to maximize a firm’s profitability in a global marketplace.  
- Define and apply the concepts of productivity and production.  
- Assess a firm’s operational performance through interpretation of its financial statements.  
- Apply Operations Management tools and strategies to product design and the product life cycle to improve the firm’s performance.  
- Assess capacity and enhance operating leverage via break-even analysis |

| CLASS OVERVIEW & GRADING | This course deals with the activities that relate to the creation of goods and services through the transformation of inputs to outputs. Problem sets and case studies help support the subject matter. Students are graded as follows:  
Midterm Examination 20%  
Final Examination 30%  
Problem Sets 30%  
Book Review 10%  
In-Class Participation 10% |

OR  
8th Edition. ISBN: 978013614468 (This edition is not available in the University Bookstore)  

| IMPORTANT REMINDERS | Students are expected to check the class Desire2Learn (D2L) site prior to the first night of class and on an on-going basis.  
Due to the Thanksgiving Holiday, there will be no class on Thursday, November 24th. We will be doing the normal 10 weeks of work in 9 weeks. |

| PRE-CLASS ASSIGNMENT | Exchange email with instructor (my email address is [tyu@ben.edu](mailto:tyu@ben.edu)). Include your degree program and where you are in the program, and introduce yourself (experience, job or role, employer). |