### CLASS INFORMATION

Benedictine University  
**MBA 630 Operations Management**  
Winter 2016  
Thursdays, 6:30 – 9:30 PM  
1/14/2016 – 3/17/2016  
Classroom: Refer to MyBenU

### INSTRUCTOR INFORMATION

Dr. Tom Yu  
Email: tyu@ben.edu; Cell: 630-829-1931  
GBA Office: 630-829-6210; Fax: 630-829-6034  
Office Hours: Wednesdays & Thursdays: 3:30 – 6:00 pm or by appointment  
Goodwin Hall GN370

### COURSE OBJECTIVES

As a result of this course, students will be able to:  
- Formulate strategies that increase productivity and quality to maximize a firm’s profitability in a global marketplace.  
- Define and apply the concepts of productivity and production.  
- Assess a firm’s operational performance through interpretation of its financial statements.  
- Apply Operations Management tools and strategies to product design and the product life cycle to improve the firm’s performance.  
- Assess capacity and enhance operating leverage via break-even analysis.

### CLASS OVERVIEW & GRADING

This course deals with the activities that relate to the creation of goods and services through the transformation of inputs to outputs. Problem sets and case studies help support the subject matter. Students are graded as follows:  

<table>
<thead>
<tr>
<th>Grading Component</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Midterm Examination</td>
<td>20%</td>
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<tr>
<td>Final Examination</td>
<td>30%</td>
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<tr>
<td>Problem Sets</td>
<td>30%</td>
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<tr>
<td>Book Review</td>
<td>10%</td>
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<tr>
<td>In-Class Participation</td>
<td>10%</td>
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### REQUIRED TEXT


OR  


### IMPORTANT REMINDERS

Course syllabus will be available on the first night of class and also on line.  

*Students are expected to check the class Desire2Learn (D2L) site prior to the first night of class and on an on-going basis.*

### PRE-CLASS ASSIGNMENT for Session #1

Exchange email with instructor (my email address is tyu@ben.edu). Include your degree program and where you are in the program, and introduce yourself (experience, job or role, employer).