2021-22 STUDENT HANDBOOK
Mesa Campus

The Benedictine University at Mesa Student Handbook provides community and individual expectations and responsibilities. Failure to abide by your Responsibilities and any University Policies and Procedures will be resolved through the Student Life Conduct Process. The Handbook explains the process as an educational tool utilized to maintain a safe environment and instill individual responsibility.

In addition to the Student Handbook, the Academic Catalog and website provides a valuable resource to guide you through your Benedictine experience. The University reserves the right to amend this handbook at any time. Proposals to amend policies and procedures can be submitted to the Mesa Campus administration.

Mission
Benedictine University is an inclusive academic community dedicated to teaching and learning, scholarship and service, truth and justice, as inspired by the Catholic intellectual tradition, the social teaching of the Church, and the principles of wisdom in the Rule of St. Benedict.

Vision
Benedictine University aspires to be a thought leader in Catholic higher education. We seek to provide a transformative and integrative educational experience grounded in Benedictine values, helping students shape lives of meaning and purpose as engaged citizens who care for the Earth, welcome people of diverse faiths and cultures, and promote the common good.
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Student Handbook

Student Statement of Responsibilities
Benedictine University is a Catholic and an academic community dedicated to the advancement of learning and committed to a philosophy of mutual tolerance and respect. Benedictine is a community of people with distinct ethnic, racial, cultural and religious backgrounds. We are also a community with a variety of roles: faculty, staff and student. Despite these differences, we are a community with a common interest in creating an environment which encourages the growth and development of all people. We understand that such an education consists of both classroom work and the full experience that university life can provide. To promote such a learning environment, the University requires each student to accept a Statement of Responsibilities and set of policies while a member of the Benedictine community at the Lisle campus, cohort off-site locations and online, or Mesa branch campus. Community members are also expected to observe all current local and county ordinances as well as federal and state laws.

The University attempts to establish a climate which encourages the assumption of responsibility by students for their individual and collective actions with minimum regulation. It shall be the responsibility of each student to comply with the appropriate standards of conduct and decorum befitting members of an educational community. A student attending a University-sponsored function off campus is subject to the same standards of conduct as those expected on campus. Any Benedictine University student who has violated criminal laws also may be subject to University proceedings. Violations of local, state or federal laws on campus may also result in the filing of criminal charges. Scholarship recipients who are found to be in violation of student conduct guidelines may be subject to loss of institutional scholarships.

We encourage students to develop an awareness and sensitivity to their environment by formulating and accepting a personal code which is compatible with the code of the community of which you are a member; that is, the Benedictine Community. This means you must analyze your motives and impulses, discover new freedoms and understand the limitations of those freedoms as a community member. When a student becomes a member of the Benedictine University community, that student agrees to abide by all University policies and accept four main responsibilities: one’s education to self, colleagues and community, and to the University. The following sections detail responsible activities and list actions that are prohibited by University policy.

I. Responsibility to One’s Education
To ensure a comprehensive and authentic education, the student is responsible for planning their academic program, for continuing progress in said program, and for pursuing academic excellence with honesty and integrity. Academic Advisors, Faculty Advisors and Student Service Coordinators are available to assist the student with program planning and academic achievement. The student is accountable for meeting course, degree and graduation requirements. Academic excellence cannot be achieved if one misrepresents the work of others as their own. While the University encourages students to assist one another (e.g. tutoring; group projects), the individual student is accountable for meeting the requirements of their courses and programs. Academic policies and procedures related to academic courses and programs can be found in both Undergraduate and Graduate Catalogs.
II. Responsibility to Ourselves

One must treat oneself with respect to fully engage in the pursuit of an education. This means many things, but such self-respect is a fundamental commitment to personal integrity and individual wellness. Those who are committed to personal integrity show a willingness to be held accountable for their own actions. They conduct themselves honestly, thoughtfully and consistently within the values of the community. In addition, they strive for comprehensive personal health. In doing so, they avoid practices which harm the body and the mind such as excessive consumption of alcohol or the recreational use of drugs. They endeavor to develop self-esteem and feel called to live in ways that exhibit leadership, ethics and values. All students are required to pursue their academic studies to the best of their abilities. Students may lose privileges (on-campus housing, parking, etc.) if they do not maintain their commitment to their coursework. The following includes specific student conduct prohibited by the University:

A. All forms of dishonesty, including cheating, plagiarism, knowingly furnishing false information to the institution, forgery, and alterations or use of institutional documents or instruments of identification with the intent to defraud are prohibited. Required papers may be submitted for review to detection plagiarism.

B. Misuse of alcohol and tobacco products. The legal age for the possession and use of all alcoholic beverages in Arizona is 21. Fraudulent identification for the purpose of acquiring alcoholic beverages and/or purchasing such beverages for minors is a violation of state and local law. The campus is tobacco-free. Please refer to Alcohol and Drug Policy http://www.ben.edu/about/upload/Benedictine-University-Alcohol-and-Drug-Policy.pdf

C. Unauthorized gambling is not permitted on University grounds, in residence halls, apartments or at official functions of student organizations.

D. Possession, use or sale of controlled substances or drug paraphernalia is not permitted. Benedictine University has an obligation to uphold federal, state and local laws with regard to the possession and use of drugs. The University reserves the right to view each case of drug-related activity individually, to include the kind of drug and level of involvement to determine the criteria for the University’s response. Please refer to the University’s Alcohol and Drug Policy. http://www.ben.edu/about/upload/Benedictine-University-Alcohol-and-Drug-Policy.pdf

E. According to the University’s fire safety action plan, failing to leave the building in which a fire alarm is activated immediately may result in the issuance of a civil citation.

III. Responsibility to Colleagues and Community

One must treat other members of the University with respect to allow them to fully engage in the pursuit of their own education. This involves a commitment to refrain from harmful conduct, and engage in conduct that makes the community a better place for all to live and learn. Only the individual can accept the duty to act affirmatively. The University is committed to creating an environment that encourages such a duty, and has established the following prohibited conduct concerning classmates and other members of the community:

A. Actual physical harm or the threat of confrontation to harm any person is prohibited. This includes physical conflict, lethal and less-than-lethal use or possession of weapons/ammunition. Please refer to Hate Crime Policy, Student Sexual Misconduct Policy and Procedure and Discriminatory Harassment and Sexual Harassment Policy, Title IX Policy.
B. Hazing of any person by a campus organization or another person is prohibited. Benedictine University prohibits conduct by an individual, organization or group affiliated with the University that is prohibited and any hazing activity which threatens a person’s rights of self-respect, which disrupts community life, or which encourages the violation of local, state or federal law, or Benedictine University Policies and Procedures.

C. Discriminatory harassment to any person on University premises or at University-sponsored functions is prohibited. Please refer to Non-Discrimination Policy

D. Promotion of self-inflicted activities on the Internet, including harming others and underage drinking, is prohibited.

E. Failure to comply with directions of University officials acting in performance of their duties is prohibited.

F. Community members may not engage in conduct unbecoming of a Benedictine University student.

IV. Responsibility to the University

To assist the University in offering the finest education possible, one must treat the University campus and its resources with respect. Such respect involves stewardship of community assets through responsible use, as well as refraining from damaging or misusing University facilities and resources. The following is prohibited:

A. Disruption of the University community or obstruction of teaching, research, administration, disciplinary proceedings or other institutional activities.

B. Knowingly making false statements or knowingly submitting false information during a Grievance Process

C. Theft from or damage to University property or the property of a member of the University community.

D. Acts of vandalism or malicious defacement of property, or the property of the University community, including tampering with telephones, the computer network/university’s website and safety and/or fire equipment on campus.

E. Unauthorized possession or use of campus keys, access cards or identification cards. Every student must ensure that they have their Bencard at all times and that the card has the correct information and is valid while the student is at the University.

F. Violation of published University regulations including those relating to entry and use of University facilities, and any other regulations, which may from time to time be enacted.

G. Violation of policies and procedures applied by University Departments.

H. Contempt of the conduct process or its authorities.

I. Violation of local, state or federal laws.

J. Non-payment of Student Accounts

Alcohol Policy

Abide by current local ordinances, state law and University policies. Students should be aware that whether possession of alcohol occurs inside or outside the University, legal sanctions under applicable law for unlawful possession and/or consumption of alcoholic beverages includes fines or imprisonment.

Alcohol education programs are conducted routinely at Benedictine University. Students experiencing difficulties with alcohol or drug use are encouraged to talk with the campus’s counseling partner,
Catholic Charities (make an appointment by calling (602)-749-4405) or other members of the University faculty or staff.

**Drug Free Campus/Workplace Policy**
The use, possession or distribution of any drug, including marijuana, or drug paraphernalia on any University property or as part of a University sponsored activity, in violation of the law is strictly forbidden. Anyone violating the law may be turned over to civil authorities for prosecution and will be subject to all of the University’s disciplinary procedures. Students should not be in a room where drugs or drug paraphernalia are present. The federal law prohibits the possession and/or distribution of illicit drugs and any student suspected of breaking the law will be subject to University review and sanction. Criminal penalties include fines, imprisonment and, in certain cases, the seizure and forfeiture of the violator’s property. In addition, federal and other forms of financial aid may be forfeited.

**Tobacco-Free at Benedictine University**
Effective August 1, 2017, the Benedictine University Smoking/Tobacco Policy is changed in consideration of the health risks to community members, environmental impacts and community member feedback with the prohibition of tobacco products, smoking and vaping use.

Our community members and guests would abide by the policy in consideration of the following guidelines:

In a kind and courteous manner, each community member will be responsible to remind individuals of the University policy. This policy will be enforced like any other student conduct/employee violation.

Individuals desiring to smoke may do so in their car.

Announcements of cessation programs for employees and students will be shared on a regular basis.

This policy implements applicable Arizona law (specifically, the Smoke-Free Arizona Act A.R.S. §36-601.01 effective as of November 2006). All smoking or tobacco materials are to be properly extinguished and disposed of in a cautious, sanitary and appropriate manner.

**Non-Discrimination Policy**
In administering its affairs, Benedictine University does not discriminate against any person on the basis of race, creed, color, national or ethnic origin, sex, age, disability, military or veteran status, marital status, citizenship, or any other characteristic protected by applicable law. The laws applicable to Benedictine University include constitutional and statutory protections of the University’s rights as a religiously sponsored institution.

Benedictine University does not discriminate in its admissions or educational policies, programs or activities; scholarship and loan programs; athletic and other University administered programs or employment practices on the basis of age, religion, sex, disabilities, race, color, national ethnic origin, or any other legally protected characteristic. In addition to meeting non-discrimination obligations under federal and state laws, Benedictine University is committed to maintaining a community in which a diverse population can live and work in an atmosphere of tolerance, civility and mutual respect.
for the rights and sensibilities of each individual, regardless of economic status, ethnic background, political views or other personal characteristics and beliefs.

The University is also committed to providing all of its students, faculty, staff and visitors with reasonable access to its programs, events and facilities. To this end, and in compliance with the Americans with Disabilities Act of 1990, the University has made and continues to make modifications to its facilities and programs to provide access for individuals with disabilities. If a person believes they have been a victim of discrimination or harassment or for further information and assistance, they may contact a member of the student life staff.

Benedictine University’s Non-Discrimination Policies of particular interest are the following:

**Equal Opportunity**
Benedictine University supports the principles of equal opportunity for employment to all qualified persons without regard to race, gender, religion, color, national origin, age or other legally protected characteristics. Inquiries regarding compliance may be directed to the University’s Office of Personnel Resources or to the director of the Offices for Civil Rights at the U.S. Department of Education.

**Title IX Statement**
It is the policy of Benedictine University to comply with Title IX of the Education Amendments of 1972, which prohibits discrimination based on sex (including sexual harassment and sexual violence) in the University’s educational program or activity, employment, and admissions. Title IX also prohibits retaliation for asserting or otherwise participating in or refusing to participate in the investigation of claims of sex discrimination. If you have any questions contact Dr. Tammy Sarver, Title IX Coordinator, Scholl Hall 228L; 630-829-6473; (tsarver@ben.edu), or in Arizona, Dr. Julie Cowgill, Gillett Hall 230; 480-878-6703; (jcwangill@ben.edu), Deputy Title IX Coordinator. Additional information about reporting sexual harassment on campus and Title IX can be found at [www.ben.edu/compliance/title-ix.cfm](http://www.ben.edu/compliance/title-ix.cfm).

**Hate Crime Policy**
A hate crime is classified by law as a felony offense and is in direct violation of the University non-discriminatory policies. Therefore the University, in addition to processing hate crimes in accordance with the law, may simultaneously proceed with internal investigatory and disciplinary processes as defined by our handbook. A person commits (a) hate crime(s) when by reason of the actual or perceived race, religion, gender, sexual orientation, ethnicity, disability or natural origin of another individual or group of individuals. In addition, if larceny-theft, simple assault, intimidation, and/or description/damage/vandalism of property are committed as a direct result of the perpetrator’s bias against the victim, the person who committed the act is in direct violation of the University’s policies.

A person who has been a victim of a hate crime may report the crime to the Benedictine University campus safety, a residence hall staff member, student life member, health/counseling office or an outside community agency. Those who report a hate crime will be advised of the importance of preserving evidence which may be necessary to provide proof for prosecution. Hate crimes will be reported to the Campus Safety Officer on-duty as well as the Mesa Police Department. The University will support services for persons who have been victims of hate crimes. Staff will serve in an advocacy role and help refer individuals for appropriate medical, police, and counseling assistance.
**Student Sexual Misconduct Policy and Procedure**

One of Benedictine’s stated goals is to maintain an environment that is healthy and safe. Sexual misconduct is not consistent with this goal and the University is committed to providing a living and learning environment that is free of such misconduct. It is the University’s policy that acts of sexual misconduct will not be tolerated. For purposes of this policy, “sexual misconduct” is defined as any attempted or actual act of non-consensual or forcible sexual touching. This would include, but is not limited to, fondling, kissing, groping, attempted intercourse (whether oral, anal or genital), penetration or attempted penetration with a digit or any other object. “Consent” requires speech or conduct indicating a freely given, un-coerced agreement to engage in sexual contact. Consent may not be inferred from silence or passivity alone and a current or previous relationship is not sufficient to constitute consent. Consent may be withdrawn at any time prior to a specific sexual act by either person. To be valid, the person giving consent must be physically and mentally able to: understand the circumstances and implication of the sexual act; be able to make a reasoned decision concerning the sexual act; and be able to communicate that decision in an unambiguous manner.

There are a number of factors which may limit or negate a person’s ability to consent to a sexual act. These include impairment due to the influence of alcohol or drugs (illegal or prescription), a person’s mental or physical impairment of which the other person is aware or should reasonably have been aware, unconsciousness, and fear or coercion.

Persons accused of sexual misconduct will be subject to disciplinary action in accordance with Benedictine University’s policies and procedures for student conduct and may be subject to the University’s Title IX grievance process. At the discretion of the University, persons accused of sexual misconduct may be immediately suspended or restricted from campus pending final disposition of any disciplinary proceedings. Individuals found to have committed sexual misconduct will be subject to sanctions, up to and including dismissal from the University.

In addition to student disciplinary action, persons accused of sexual misconduct may be subject to criminal prosecution by the law enforcement agency with appropriate jurisdiction in that case. In the course of a criminal investigation or prosecution, Benedictine may choose or may be required to provide information and records related to its disciplinary proceeding involving the same act. However, Benedictine’s student disciplinary process is independent of and not dependent upon any criminal process. The decision to prosecute or not prosecute and the ultimate outcome of any criminal proceedings do not affect or influence the University’s student conduct proceedings.

A person who has been a victim of sexual assault may report the crime to the Mesa Police Department (602) 888-5516, a residence hall staff member, title IX coordinator, the counseling service or an outside community agency such as the Arizona Sexual Assault Network (http://www.arizonasexualassaultnetwork.org). Benedictine University provides support services for persons who have been victims of sexual assault. Staff will serve in an advocacy role and help refer individuals for appropriate medical, police, judicial and counseling assistance. Upon request, assistance will be provided in changing academic schedules and living arrangements.
Even if a victim decides not to file criminal charges, it is recommended that the individual contact a University or community resource to get support. Victims are entitled to confidential services either on or off campus whether or not charges are pressed. Resources available to you include:

**On-Campus Resources**
Student Life Staff (602) 888-5507

**Off-Campus Resources**
24-hour Emergency Number 9-1-1
Mesa Police Victim Services Unit (Non-emergency) (480)644-4075
Center for Prevention of Abuse/Violence (800)559-SAFE (7233)
Voices for Crime Victims (480)600-2661

**Arizona Domestic Violence Laws: Rights of Victims**
Domestic violence is a crime. Any person who hits, chokes, kicks, threatens, harasses or interferes with the personal liberty of another family or household member has broken the Arizona Domestic Violence laws, namely A.R.S. §13-3601.

Domestic violence consists of physical assault, sexual abuse and stalking. The violence takes many forms and can happen all the time or once in a while. If you are in an abusive situation, you are urged to seek help. For on-campus resources refer to the following resources:

**Autumn House Domestic Violence Shelter**
(480) 835-5555 - 24 hours a day

**A New Leaf – Mesa Office**
(480) 969-4024

The Victim’s Bill of Rights is addressed in Article II of the Arizona Constitution. Further, Crime Victim’s Rights are outlined in A.R.S. Title 13, Chapter 40 to ensure fair and compassionate treatment for victims and witnesses of crime. Arizona victims’ rights law provides that victims have the right to receive timely notice of criminal proceedings in their cases. Victims have the right to be present in the courtroom during all proceedings involving the defendant. The Victim’s Bill of Rights and related statutes ensure that victims are provided the opportunity to be heard at release, plea, and sentencing proceedings. These laws also provide for the safety of victims throughout the criminal justice process as well as their interest in avoiding unreasonable delays, their claims for restitution, and to be treated with dignity and respect.

**Discriminatory Harassment and Sexual Harassment Policy**
We are all responsible for creating an environment where we are treated with respect and dignity. Sometimes behavior that seems acceptable to you may be offensive to others. Any harassment or false accusations of harassment, of or by employees or students, is not acceptable. Benedictine University prohibits harassment on the basis of sex, race, religion, age, national origin, disability, sexual orientation, or membership in any other group protected by law, including the following behaviors:
Unsolicited remarks, gestures, or physical contact; display or circulation of written material or pictures negative or offensive to gender or to racial, ethnic, religious or other groups protected by law;

Unwelcome sexual advances, request for sexual favors, and all other verbal or physical conduct of a sexual or otherwise offensive nature, especially where submission to such conduct is made either explicitly or implicitly a term or condition of employment or academic advancement or status, or the basis for employment-related decisions affecting the employee or decisions affecting the individual’s academic advancement or status;

Conduct that has the purpose or effect of interfering with an employee’s work or academic performance or creating an intimidating, hostile, or offensive working or learning environment.

Harassment of any sort is a serious breach of University policy. The University will take prompt and appropriate corrective action, up to and including termination of employment, expulsion and/or other sanctions against anyone who engages in harassment. If you believe you have been the subject of harassment (or a violation of the University’s Equal Employment Opportunity policy), report the alleged conduct immediately to the student life staff, Director of Personnel Resources, the Compliance Officer, or any other senior University official. Benedictine University prohibits any form of retaliation against any employee or student for filing a complaint or for assisting in a complaint investigation.

Students are encouraged to report all incidents of sexual harassment to the University’s Title IX Coordinator, Dr. Tammy Sarver, Professor, Benedictine University Title IX Coordinator, (630) 829-6473, tsarver@ben.edu; or Dr Julie Cowgill, Professor, Benedictine University Deputy Title IX Coordinator, jcowgill@ben.edu.

**Responsible Use of University Technology Resources Policy**

The Office of Information Technology maintains a policy [https://www.ben.edu/information-technology/upload/Acceptable-Use-of-Technology-Resources.pdf](https://www.ben.edu/information-technology/upload/Acceptable-Use-of-Technology-Resources.pdf) for the responsible use of technology resources for all members of the campus community. This document provides guidance on the use of technology at the University, including your responsibility to abide by all laws in your use of technology, including copyright and other laws protecting intellectual property.

Students should be aware of the basics of Internet etiquette in communicating via text, chat room, online or email. Your behavior will be evaluated online as if you would demonstrate in person. Know that when you are in cyberspace, respect other people’s time and bandwidth, use appropriate upper and lowercase punctuation, and respect another people’s privacy.

Email is the official method of communication for students at Benedictine University. Students are expected to read and respond, when required, to all official Benedictine University email. It is recommended that students check their Benedictine University email accounts daily. Please note that some faculty may, based on course requirements, require students to check their Benedictine University email accounts at designated times.

Students who redirect (auto forward) messages sent to their official Benedictine University email accounts to another email account (such as Gmail, Hotmail, etc...) do so at their own risk. Email that is lost as a result of redirection does not absolve the student from their responsibilities associated with
communications sent to their official Benedictine University email account. Benedictine University is
not responsible for the handling of email by outside vendors or unofficial servers. The Benedictine
University assigned email address will be the address used by Benedictine University faculty and staff
to communicate with students.

**Freedom of Expression Policy**
In its role as an academic institution, Benedictine is committed to an environment in which a variety of
ideas can be reasonably proposed and critically examined. The University community recognizes that
the freedom of inquiry and expression may produce conflicts of beliefs, and proposals for action. It is
the responsibility of all members of the University community to maintain channels of communication
which will foster a favorable climate for the freedom of expression to thrive.

Implicit in this freedom and with regard for the common purposes of the institution is the right to
dissent and demonstrate in a peaceful and non-disruptive manner without unreasonable obstruction
or hindrance. The University expects those who enjoy these freedoms to also accept responsibility for
order and discipline. Permissible speech does not include unlawful activity, activity that threatens or
endangers the safety of any member of the community, destruction of property or obstruction of the
normal operations of the University and will not be tolerated.

**Insurance Policy**
In the event of loss or damage to your personal property while working, residing or visiting at
Benedictine University, the University can issue a statement, should you wish to file a claim against
your personal insurance policy. The University is not responsible for any personal property loss.

In order to have the statement prepared, the damage or loss should be reported to Campus Safety as
soon as possible. A copy of the incident report should be brought to the University with a note
indicating the name and address of your insurance carrier, and your address. Our statement will be
prepared and mailed to you for attachment to your claim.

**Accommodations Procedures**
Benedictine University will make every attempt to provide eligible students with reasonable
accommodations based on individual learning needs and recommendations. In order to provide
accommodations in a timely manner, the University requires reasonable notice of specific needs and
requested accommodations.

Students needing accommodations should first complete the **Disability Services Request Form**. In
addition, documentation of the disability from a licensed clinical professional should also be
included. Students should provide these documents to Accommodations coordinator to begin the
process for receiving accommodations.

When accommodations are approved, the Coordinator of Special Services contacts students and
provides them with the **Student Academic Accommodations Approval (SAAA) form**, which notifies the
instructors of the approved accommodations. Each semester students are responsible for obtaining
their SAAA forms from the Coordinator.

All inquiries about referrals to clinical professional, who administer testing, modifications to
accommodations, and temporary accommodations, should be directed to the Coordinator of Special Services in the Student Success Center.

Please read the Benedictine University Accommodations Policy for complete details.

**Family Educational Rights and Privacy Act (FERPA)**

The Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their education records. These rights include:

1. The right to inspect and review your education records within a reasonable time after Benedictine University receives a request for access. If you wish to review your record, contact the Office of the Registrar or the University office that maintains the record to make arrangements. You are required to submit your requests in writing and identify the record(s) you wish to inspect.

2. The right to request an amendment of your education record if you believe it is inaccurate, misleading, or otherwise in violation of your privacy rights under FERPA. If you feel there is an error in your record, you should submit a statement to the University official responsible for the record, clearly identifying the part of the record you want changed and why you believe it is inaccurate or misleading. That office will notify you of their decision and advise you regarding appropriate steps if you do not agree with the decision.

3. The right to consent to disclosures of personally identifiable information contained in the student’s education records, except to the extent that FERPA authorizes disclosure without consent. One exception which permits disclosure without consent is disclosure to school officials with legitimate educational interests. This includes any University faculty or staff employee (including the University Police Department/Campus Safety) acting within the scope of his or her University employment and with appropriate supervisory authority; any individual or entity with whom the University has contracted as its agent to provide a service to the University when acting within the scope of the contract or agency and who is subject to appropriate confidentiality requirements; any member of the University’s Board of Trustees; any student serving on an official committee, such as a disciplinary or grievance committee; and any student assisting a University official in performing tasks for which the University official may have access. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities. Benedictine also discloses education records without consent to officials of another school in which a student seeks or intends to enroll such as through partnerships and consortium agreements.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the University to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is:

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202-5901
FERPA permits the release of directory information to third parties outside the institution without written consent of the student, provided that the student has been given the opportunity to withhold such disclosure. Benedictine University defines directory information as follows:

- Student’s name, address, and phone number
- Major and minor fields of study
- Participation in officially recognized activities and sports
- Dates of attendance
- Degrees and awards received
- Most recent education institution attended
- Full-time/part-time enrollment status
- Photo
- Height, weight, and GPA of student athletes

A student may withhold disclosure of their directory information by completing the FERPA Non-Disclosure of Designated Directory Information” form available in the Office of the Registrar, within ten (10) calendar days of the first scheduled class day of each fall term. A request to withhold disclosure of directory information is effective for one academic year only and must be renewed each year.

In compliance with the Solomon Amendment, directory information is provided to the United States Department of Defense, upon request.

A student may authorize the release of confidential information (including personally identifiable information from education records protected by FERPA, and other types of confidential information as well) to a third party by signing an Authorization for Release of Confidential Information to a Third-Party form.

The University may also disclose student account and financial aid information without the student’s consent to the student’s parents if the parent requests the information in writing; completes the Parent Certification section of the Authorization for Release of Confidential Information to Parents; and provides evidence that the student is his or her dependent for federal income tax purposes. The University may also disclose their son or daughter, or if their son or daughter is under the age of 21 and has violated a federal, state or local law or any University rule or policy concerning the use or possession of alcohol or a controlled substance.

FERPA permits the disclosure of students’ education records, without consent of the student, if the disclosure meets certain conditions of the FERPA regulations. Benedictine University may disclose from the education records without obtaining prior written consent of the student the following:

- To other school officials, including teachers, within Benedictine University who are determined to have legitimate educational interests. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities. Legitimate educational interests include performing a task or engaging in an activity related to one’s regular duties or professional responsibilities, a student’s education, the discipline of a student, a service to or benefit for a student, measures to support student success, evaluation of academic programs, and the safety and security of the University. Individuals at the institution who have an educational interest in the student’s educational record may share information internally to school officials that have a legitimate educational interest. This includes contractors, consultants, volunteers, or other parties to whom the school has outsourced services or functions.
To officials of another school where the student seeks or intends to enroll, or where the student is already enrolled if the disclosure is for purposes related to the student’s enrollment or transfer.

To authorized representatives of the U.S. Comptroller General, the U.S. Attorney General, the U.S. Secretary of Education, or State and local educational authorities, such as the Illinois Board of Higher Education or other state agencies responsible for supervising Benedictine’s education programs. Disclosures may be made in connection with an audit or evaluation of Federal- or State-supported education programs, or for the enforcement of or compliance with Federal legal requirements that relate to those programs. These entities may make further disclosures of student records to outside entities that are designated by them as their authorized representatives to conduct any audit, evaluation, or enforcement or compliance activity on their behalf.

In connection with financial aid for which the student has applied or which the student has received, if the information is necessary to determine eligibility for the aid, determine the amount of the aid, determine the conditions of the aid, or enforce the terms and conditions of the aid.

To organizations conducting studies for, or on behalf of, the school, in order to: (a) develop, validate, or administer predictive tests; (b) administer student aid programs; or (c) improve instruction.

To accrediting organizations to carry out their accrediting functions.

To comply with a judicial order or lawfully issued subpoena.

To appropriate officials in connection with a health or safety emergency.

To the general public, the final results of a disciplinary proceeding, if Benedictine University determines the student is an alleged perpetrator of a crime of violence or non-forcible sex offense and the student has committed a violation of the Benedictine University rules or policies with respect to the allegation made against him or her.

Upon written request, the University will disclose, to the alleged victim of a crime of violence or a non-forcible sex offense, or to the alleged victim’s next of kin (if the victim dies as a result of the crime or offense), the final results of any institutional disciplinary proceeding dealing with that crime or offense.

Disciplinary and Counseling Records Procedure
Information from student disciplinary or counseling files is considered a confidential, educational record and is not available to unauthorized persons on campus. To comply with federal law, as well as for reasons of confidentiality, disciplinary records/files may not be released to anyone off-campus unless under legal compulsion or in cases where the safety of persons or property is involved. A student’s disciplinary record/file may only be reviewed by the student within the confines of the Benedictine University campus and the guidelines designated by the appropriate University administrator. Only the student and authorized persons may have access to such records. The University will take all reasonable steps to ensure that the confidentiality of student educational records is maintained.

Information shared by a student to a counselor is not shared. Any questions concerning the student’s rights and responsibilities under the Family Educational Rights and Privacy Act should be referred to the Campus Registrar or the compliance officer.

Demonstrations Procedures
Persons planning a demonstration should meet with the Campus administrator or her/his designee to discuss arrangements for the event. In consultation with the City of Mesa, University officials will determine the point at which the normal operations of a specific building or area are disrupted. The demonstrators will be informed specifically how they may continue their demonstration in a manner which is not disruptive. If the above described internal measures fail to achieve the desired results, the University reserves the right to ask for the assistance of civil authorities. Any student in a disruptive
demonstration may be arrested and may be suspended pending formal action consistent with the University conduct system. Any person not officially associated with the University who is participating in a disruptive demonstration will be arrested and may be prosecuted. Just as Benedictine University expects the members of its community to abide by the above regulations, it likewise expects that any action taken to enforce compliance with regulations or prevent prohibited activity should be appropriate. The University expects all persons will comply with the directions of an authorized official.

**Student Life Conduct Process**

Failure to abide by your responsibilities and any University policies and procedures will be resolved through the Student Life Conduct Process. Many times, misconduct can be resolved informally, but situations may require a more formal procedure. The procedure is grounded in the concept of fairness and impartiality, thereby supporting the values of our community by addressing misconduct in a constructive and positive way. If University action is warranted, a student will receive a phone call and/or email to their student email account notifying them that a conversation is required. The following options will be considered by the Office of Student Life:

**Mediation**

Incidents may be resolved through mediation – a voluntary, private and informal process.

**Hearings**

Two kinds of hearings are possible: an administrative hearing (appointed University officials) and panel hearing (representatives of the student body, faculty and administration act as panel hearing members). The purpose of the hearings is to come to an understanding of the misconduct by the student(s), determine responsibility and remedies. Hearings can be used to resolve minor disciplinary matters or more serious matters (not limited to theft, dangerous weapon possession, misuse of fire protection equipment, sexual assault, illicit use of drugs and repetitious misconduct) that may result in a student being suspended or dismissed from the University or residence halls. Hearings may be conducting by a designated hearing officer or board depending on the incident as determined by the Office of Student Life.

**Hearing Process**

Students are expected to obtain further details if they attend a hearing. The hearings will follow appropriate procedures to ensure a fair process, and parties will have the opportunity to present any facts to substantiate the claim, including witnesses.

Hearings will proceed in the absence of a respondent who was given proper notice, who does not request a postponement and who does not attend the hearing. No parent, guardian, legal counsel or person outside of the University community is allowed to appear at the hearing, except if criminal proceedings are occurring simultaneously.

To ensure a fair process, parties may request that community members assist and participate in the investigation and hearing process. Students, faculty or staff who agree to assist and/or attend the hearing with the party but do not speak at the hearing shall provide such assistance. In the event a party is unable to locate someone to act in this capacity, they may request the assistance from the Office of Student Life. The administrator or Hearing Panel will be responsible for assigning a remedy in the event it finds that a violation of the Statement of Responsibilities or University policy has taken
place. Consideration of a student’s entire disciplinary record at Benedictine University will be considered when designing an appropriate sanction.

Appeal Process
A student may appeal a decision made by a hearing concerning the finding of a violation or the remedy imposed within five days of notification of a decision. To do so, the student must deliver a written explanation on the grounds upon which the appeal is made to the Office of Student Life. The burden of demonstrating an inequity in the hearing or remedy shall lie with the student. The responsibility of making a final decision will rest with the Office of Student Life.

Sanctions
This does not and cannot include all information that may lead to sanctions. Sanctions are defined and imposed as follows:

Warning:
A written statement to the student indicating disapproval of their conduct or violation of regulations, and stipulating that continuation or repetition of such action may be cause for more severe action.

Restitution:
Reimbursement for damage to or mishap of property. Restitution may take the form of monetary compensation or the appropriate service to repair damages and may be combined with another type of sanction.

Monetary Fine:
Financial assessment imposed according to specific sums stipulated in published rules and regulations, or when no sum is so stipulated, according to the merits of the case and established precedents.

Disciplinary Probation:
The student is informed in writing that any subsequent misconduct or violation of institutional regulations during a specified period of time will be evaluated within the context of their probationary status and may result in suspension or expulsion. The terms of probation apply during the period of probation and may include any of the following:
- May not become an officer or student representative in any University organization or committee.
- May not represent the University at any public function, including intercollegiate or co-curricular activities.
- May not be eligible for scholastic honors or distinctions

Counseling or Psychological Treatment Mandate:
If deemed necessary due to physical or psychological problems, a student can be required to provide a release of information form to verify psychological/substance abuse/evaluation and may have further treatment mandated as a condition of enrollment.

Residency Probation:
The student is informed in writing that their general behavior in the residence hall indicates that they are not able to appropriately adjust to group living, and that any subsequent misconduct or violation of
institutional regulations may result in the termination of their residence hall contract. In such cases, room and board charges will not be prorated or refunded.

Community Service:
The student will be assigned a task to complete that will, on many occasions, relate to the inappropriate behavior. A time frame will be set up for the completion of this task and the student will be assigned a supervisor to whom to report.

Behavioral Contract:
A contract between the student and the University that limits student activities and spells out specific consequences for violation of the contract may be issued.

Special Projects:
An assignment relating to the offense may be issued as a possible sanction.

Suspension:
The student is informed in writing they must leave the University community temporarily. Suspension shall be interpreted to include any or all of the following stipulations: the student may not attend classes, contact faculty, reside on campus or visit residence halls, cohort locations, and participate in campus activities or exercise student privileges. Suspension may be specified as follows:

- Terms: suspension may be stipulated for a specified period of time. After the suspension period, the student is automatically eligible for readmission.
- Conditional: suspension may be stipulated for an indefinite period of time premised on the student’s accomplishment of certain specified conditions.
- Interim: The University reserves the right to suspend a student on an interim basis when circumstances and facts indicate the student’s continued presence on the campus constitutes an unreasonable danger to institutional property, the student or others. Interim suspension may be interpreted to permit all of the stipulations stated above, or may permit students to continue attending classes while they are suspended from representing the University in extracurricular activities, including intercollegiate athletics.

Expulsion:
The student is informed in writing that they are permanently separated from the University.

Non-Sanction Resolutions
Interim Intervention: The University reserves the right to suspend a student on an interim basis when circumstances and facts indicate that the student’s continued presence on the campus constitutes an unreasonable danger of harm or injury to institutional property, the student involved or others. Students may also be suspended on an interim basis while undergoing resolution by University or civil authorities.
Involuntary Withdrawal:
A student may be subject to involuntary withdrawal from the University or from the residence halls if it is determined that the student is suffering from a mental illness and/or engages (or threatens to engage) in behavior which poses a danger of causing physical harm to self or others; engages in behavior which would cause property damage; impedes the lawful activities of others; or disrupts the community.

Student Complaint Process
Your concerns are important to us. If you encounter a problem with a Benedictine University policy or procedure or have any other dispute with the University that you cannot resolve informally, you may file a complaint in writing.

For the purpose of this process, a "Complaint" is an expression of dissatisfaction concerning, a University employee, department, service, or process, or a University administrative action, that requires clarification, investigation and/or resolution.

A complaint must occur in writing and within 15 business days from the action or occurrence by using the Student Complaint Process below. The Student Complaint Process assists in defining the relevant information and facts needed to address the resolution process.

The Office of Student Life confirms receipt of the student complaint through an email response.

The Office of Student Life reviews the complaint to determine appropriate actions.

Within 10 business days, the Office of Student Life notifies the student in writing of the complaint's status describing steps to be taken.

The Office of Student Life notifies the student in writing of the complaint's resolution within 20 business days. If more time is needed for the investigation, the Office of Student Life may extend that timeline and notify the student in writing of that extension.

The Office of Student Life documents the complaint's resolution.
If the complaint cannot be resolved after completing the Student Complaint Process, the student may file a complaint with their appropriate state agency as noted below.

Note for Illinois students:
If the complaint cannot be resolved after exhausting the Student Complaint Process, the student may file a complaint with the Illinois Board of Higher Education using their Institutional Complaint System located at http://complaints.ibhe.org/

Note for students residing in Arizona:
If the complaint cannot be resolved after exhausting the institution's grievance procedure, the student may file a complaint with the Arizona State Board for Private Postsecondary education. The student must contact the state board for further details. Contact:
Note for online students:
If the complaint cannot be resolved after exhausting the institution's Student Complaint Process, the student may file a complaint by contacting the Illinois Board of Higher Education using their Institutional Complaint System located at http://complaints.ibhe.org/
Note for online students residing in California:
If your complaint cannot be resolved after exhausting the institution's Student Complaint Process, the student must file a complaint by contacting:

California Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 916-263-1897
Website: http://www.bppe.ca.gov/enforcement/complaint.shtml
Residence Life Policies and Procedures

The Benedictine University Housing Agreement is contained within the online housing application. By completing an application for housing, a student is made aware of the terms and conditions associated with residential living, and the student provides consent to the terms and conditions as part of that process. The following terms regarding students and their rooms should be emphasized:

Students’ Rights
Since a residence hall is made up of a group of individuals in a “living-learning environment”, each person possesses certain rights which must be held in high regard. Mutual respect and consideration coupled with an awareness of and a sensitivity to the needs of other individuals must be the standard for group living. This statement is intended to suggest minimal expectations of rights of hall residents, in actualizing their freedom, without placing constraints upon such rights of other residents. The following is offered as a framework for discussion and consideration:

• The Right: To read, study, and/or sleep free from undue interference in or around one’s room.
• The Right: To recreation in or around the Residence Halls.
• The Right: To personal privacy.
• The Right: To a physical environment that is clean, healthy, safe, and orderly.
• The Right: To recourse according to prescribed judicial procedures against anyone who unduly infringes upon one’s rights or property.
• The Right: To participate in the process of self-governance, i.e. through the Resident Council and Redhawk Student Association.

Student Responsibilities
In line with any other system of rights is the responsibility, then, to not infringe and violate others’ rights. Thus, in accordance with the aforementioned rights come the following responsibilities.

• The Responsibility:
  To control noise and other distractions that inhibit the exercise of study or sleep by another person.
• The Responsibility:
  To modify recreation so that it does not interfere with the rights and safety of others in or around the Residence Halls.
• The Responsibility:
  To respect the personal privacy of others in the Residence Halls. To also recognize and respect the personal privacy of roommate(s).
• The Responsibility:
  To assist in the keeping of the University environment clean, healthy, safe, and orderly.
• The Responsibility:
  To conduct oneself in a manner that does not infringe on the rights of others.
• The Responsibility:
  To be active in the process of self-governance and to insure voicing of one’s opinion or ideas.
Other Housing Charges:
Room changes are subject to a fee after the fourth week of classes. A $50 fee is charged for requests for room changes approved by the residence life staff. Room changes are only permitted on the dates specified by the Residence Life Office.

A $200 cancellation fee will be charged to residents if an exemption is requested from their housing.

Failure to complete a Room Condition Form at the beginning of every academic year by the specified due date will result in a $50 fee.

Student ID
The ID Card system at Benedictine University plays an integral role in the safety and security of the students who live on campus. Each student’s ID allows them access to their residence hall only. Students are responsible for their individual IDs and the loaning of a student’s ID is strictly prohibited and may be followed up with severe sanctions due the fact that other students’ safety has been compromised. If a student loses their ID, they are responsible for contacting Campus Safety to purchase a new ID card for $25 and have their old card deactivated.

Important Dates and Times

Fall Move-in
New students check-in on the Friday prior to the start of the semester in August.
Residence Hall returning students check-in on the Sunday prior to the semester start.
Student-athletes check-in will be arranged with the Athletic Department

Thanksgiving Closing
Residence Halls Close at 6:00pm on the final day of classes before the Thanksgiving.
Residence Halls Open at 1:00pm on the Sunday following Thanksgiving.

Winter Break Closing
Residence Halls Close at 6:00pm on the final day of final exams.

Spring Move-in
Residence Halls open and check in occurs from 1:00 pm – 5:00 pm on the Sunday prior to semester start.

Spring break
Residence Halls close at 6:00pm on the last Friday of classes before Spring Break.
Residence Halls open at 1:00pm on the final Sunday of Spring Break and before classes resume.

Easter break
Residence Halls close at 6:00pm on the Thursday prior to Easter.
Residence Halls open at 1:00pm on Easter Monday.

Housing Selection
Returning students will have reservation priority during the first week of March.
New students will be able to submit their applications on a rolling basis and then assignments will be made on a first-come, first-served basis after the returning student deadline has been resolved.

**Residence Life Staff Support and Room Condition**
Residence Life staff members are available to check residents into their rooms. Along with receiving keys, residents are required to complete a Key Card, Emergency Contact Card and Room Condition Form, returning all by a specified date. (This involves reviewing the room and noting on the form any details regarding the condition of the room. It is important to fill out the form thoroughly, as the resident may be held responsible for any damage other than normal wear and tear not recorded on the check-in portion of the form.) Failure to do so will result in a $50 fine and the resident will be financially responsible for any damages discovered in their room at the time of check-out. The resident is responsible for the room and its contents. Signing the Room Condition Form indicates that the resident agrees with the information recorded. This responsibility for the room extends to any damage resulting from a guest or carelessness on the part of the resident; such as leaving the room unlocked and unattended.

**Spring Move-out**
Residence Halls will close 24 hours after the student’s last final exam or by the Sunday following final exam week; whichever comes first. Students who are participating in commencement ceremony will be permitted to remain in their rooms 24 hours following the completion of commencement exercises. Please read the move-out procedures.

Residence Life staff members will be available to check residents into their rooms. Along with receiving keys, residents are required to complete a Key Card, an Emergency Contact card, and a Room Condition Form, returning all by a specified date. (This involves reviewing the room and noting on the form any details regarding the condition of the room. It is important to fill out the form thoroughly, as the resident may be held responsible for any damage other than normal wear and tear not recorded on the check-in portion of the form.) Failure to do so will result in a $50 fine and the resident will be financially responsible for any damages discovered in his/her room at the time of their checkout. The resident is responsible for the room and its contents and signing the Room Condition Form indicates the resident is in agreement with the information recorded. This responsibility for the room extends to any damage done by guests or as a result of chances taken by the residents; such as leaving the room unlocked and unattended.

**Move Out Procedure**
When a student moves out of the residence halls, whether at the end of a term or during the year, an appointment for checkout must be made with the RA. At this time, the checkout section of the room condition report must be completed. Again, the resident indicates agreement with the information listed on the form by signing the checkout line. Keys should not be left with another student. At the end of the academic year, each student must checkout within 24 hours of his/her last final exam. Students must have all of their belongings removed from the room prior to the scheduled checkout appointment with the RA. Failure to observe the checkout procedures will result in a $100 fine. Students who have withdrawn from the University or who have been asked to leave for disciplinary reasons must follow proper checkout procedures and leave within 48 hours (or earlier, if specified).
Break Periods
Residents are expected to abide by all university/residence hall policies, as well as state and federal laws. Students who need to remain in their assigned rooms during scheduled University breaks must appeal to the student life staff for approval to do so. Additional charges will be levied for such accommodations.

Housing Assignments
Incoming students are assigned to rooms based on their housing preference form submitted prior to the start of the academic year. Specific instructions are distributed to all returning residents in the spring. In order to make arrangements for housing, a student must have housing priority until the returning student reservation period has expired.

Occupancy
Although the Office of Residence Life will work to accommodate students’ requests for specific rooms, an approved housing contract only assures a student a space in the halls. The Office of Residence Life reserves the right to move any student, if needed, to a different, but comparable space.

Staff Right To Enter
The Benedictine University Housing Agreement is contained within the online housing application. By completing an application for housing, a student is made aware of the terms and conditions associated with residential living, and the student provides consent to the terms and conditions as part of that process.

The residence halls used for campus housing are under the direct and ongoing control of the University, and the University maintains the right at all times to conduct routine inspections, to perform requested repairs and preventative maintenance and to respond to emergency situations with or without the presence of the resident(s).

Upkeep
The University, its officers, employees and agents shall have the right to enter upon said assigned premises at reasonable times for the purpose of inspection and repair, preservation of health, safety and quietude and recovery of University-owned property.

Circumstances Requiring Entry by Staff:
University staff and/or agents working under their direction (including specialists in building trades, repairs and extermination) may need to enter residence rooms in any of the following circumstances:

1. Inspection: Visual inspections of physical space, mechanical elements, university-owned furniture, appliances and fixtures are considered routine, preventative measures and may occur periodically throughout the year. The purpose of such inspections is to ensure that students maintain their living space in a clean, sanitary and orderly manner to ensure the health and safety of residents and the protection of University-owned property. Inspections may be conducted by either Residence Life and/or Facilities Management staff, depending upon the nature and purpose of the inspection.
During periods of occupancy, Residence Life will provide residents with advance notice of scheduled inspections, including inspections that may occur during holiday breaks, via electronic communication. Such communication constitutes constructive notice of inspections. The University reserves the right to enter student rooms to complete inspections with or without students present when prior notice is given.

The University reserves the right to conduct inspections of individual rooms on a non-scheduled basis for health and safety purposes when there is reason to believe that either the physical space or resident conduct creates a hazard or potential harm to residents or university-owned property. Typically, 24-hour notice will be given to residents of these inspections, unless the risk to property or health is considered imminent, constituting an emergency. (See below.)

2. Requested Repairs: Repairs and/or replacement of university-owned property are routinely performed in response to work orders submitted at the request of a resident or by a member of the Resident Assistant or professional staff.

For purposes of this policy, the submission of a work order constitutes student permission to enter the space for the purpose of attending to the request. Work orders will be completed as staff and circumstances allow. Facilities Management reserves the right to access a resident's room to complete the work order with or without students present.

3. Routine Maintenance: Routine maintenance includes work that is systematically performed throughout a residential community during periods of resident occupancy. An example of routine maintenance is the replacement of filters in HVAC units.

For purposes of this policy, routine maintenance is treated in a manner similar to scheduled inspections. Residence Life will provide residents with advance notice of routine maintenance, including work that may occur during holiday breaks, via electronic communication. Such communication constitutes constructive notice of the completion of routine maintenance. The University reserves the right to enter student rooms to complete routine maintenance with or without students present when prior notice has been given.

4. Emergency Repairs/Circumstances: To protect university and/or students' personal property, ensure the health and safety of residents or to silence a disruptive noise, the University reserves the right to enter occupied rooms to attend to emergencies, with or without students present and without prior notice.

When possible, once the emergency has passed residents who are not present at the time of the emergency will be notified by University personnel from either University Police, Facilities Management or Residence Life.

**Scheduling of Repairs or Maintenance:**
The completion of requested repairs and routine maintenance work is typically performed on weekdays between 8:00AM and 5:00PM, depending upon the availability of those whose skills are needed to complete the task.
Student Responsibilities:
In both routine and emergency circumstances, students have the duty to allow the completion of the required repair or maintenance work to take place in a timely manner and without interference. Specifically, student responsibilities include:

- Checking university email on a regular basis for official University communications which may include information about inspections and routine maintenance
- Demonstrating compliance with expectations of cleanliness, food storage, trash removal, treatment of university owned property, instructions related to heating and air units and standards related to fire code, local ordinances and state and federal law
- Securing personal items of value prior to the completion of an inspection or routine maintenance work
- If present at the time of a repair, providing reasonable access to the area where a repair is to occur, including the removal of personal belongings, to allow for the maintenance or repair work to be completed efficiently
- Accurately responding to questions raised by Facilities Management staff or others working under their supervision
- Acknowledging instructions given and recommendations made by University personnel and/or their agents during or after the completion of the maintenance work or repair

University Responsibilities
University officials are responsible to students in the following ways:

- Residence Life will communicate with residents in advance of any scheduled inspections and routine maintenance, providing a minimum 72 hour notice of such work.
- When arriving at a resident room to perform inspections, routine maintenance work or requested repairs, Facilities Management and/or Residence Life staff will knock on the door, announce themselves and wait for a resident to answer. After a reasonable delay, the staff member may key into the resident room.
- Facilities Management staff will be identifiable by apparel and Benedictine University ID. Vendors and agents working under the supervision of Facilities Management will be identified by guest identification containing an effective date.
- While in a resident's space, Facilities Management and/or Residence Life staff or their agents will make a good faith effort not to disturb residents' personal property or any area not impacted by the inspection, maintenance or repair.
- Facilities Management staff or their agents will leave the space in a reasonably clean condition and will secure the room upon completion of the work.

Student Grievance:
Students who feel that a University staff member or someone performing work under supervision of a staff member has unnecessarily or inappropriately entered or accessed their assigned space should notify their RA or a member of the Residence Life staff or they may complete an official Student Complaint Form available at http://www.ben.edu/student-life/student_complaint_form.cfm.
Eligibility for Housing
Only full-time students (at least 12 credit-hours for undergraduates and 6 credit-hours for graduates) at Benedictine University may live in campus housing. Students may be denied housing for appropriate reasons as determined by the Office of Residence Life.

Room Changes in the Residence Halls
There are instances when roommates come in conflict with one another. When this occurs, the Residence Life staff will help students work through their difficulties and explore solutions such as mediation, compromise or roommate agreements. Residents must approach their RA to mediate the conflict before any other option is considered. If no solution is reached after extensive effort on the part of the roommates and staff, a room change may be considered. All room changes will originate with the Office of Residence Life.

No room changes will take place until after the two week freeze period at the beginning of the semester. Unauthorized room changes, for any reason, will result in a $50 fine for Residence Hall residents, the student will then be required to move back to his/her original room. Room changes based upon race, color, age, religion, sexual orientation, national origin or disability will not be approved. Room changes after the fourth week of the semester are subject to a $50 fee for all Residence Halls.

Temporary Relocation
Role of Residence Life and Facilities Management:
When maintenance, repairs and/or health and safety issues require the temporary relocation of a student, the University, through the Offices of Residence Life and Facilities Management, will make every effort to do the following:

- Provide the student with a Statement of Student Rights and Responsibilities during Temporary Housing Assignment, which is attached to this document as an Appendix.
- Identify temporary housing that is substantially similar to that which the student has been regularly assigned and for which the student has been billed. For purposes of this policy, substantially similar refers to a comparable room located within the residential community to which the resident is assigned that is of a similar size and containing similar amenities as the regularly assigned space. If more than one substantially similar location is available at the time of the event, the student will be presented all available options.
- Communicate an anticipated work plan that includes an estimated time for the completion of the maintenance work or repair, based upon the information available at the time of the communication.
- Notify the student when the relocation must be completed to facilitate the maintenance work or repair.
- Offer the student assistance in moving personal articles to the temporary location.
- Provide ongoing communication as to the progress of the work project and the identification of the day and time when the student can return to his/her assigned space.
- Ensure that the area impacted by the maintenance or repair is in a clean and safe condition upon the student's return.
If the University is able to provide a substantially similar space on campus for circumstances covered by the Housing Agreement, no form of compensation, billing adjustment, inconvenience fee or other benefit will be provided to the student.

When Substantially Similar Housing is Not Available:

If the University is unable to identify substantially similar space that is available at the time of the necessary repair, one or more of the following courses of action will be discussed with the resident:

- If available, the student may be offered an upgraded temporary location at the same rate as the student’s regular assignment.
- If the only space in campus housing available at the time of the displacement is considered a downgrade from the student’s assigned space, the student will be offered a temporary assignment in that space with a reduction in billing to reflect the rate difference for the period of the temporary relocation, or as close as such an arrangement can be made. For example:
- If the University is unable to accommodate a student anywhere in campus housing due to availability of gender-appropriate facilities, the student may be offered a room at a local hotel for a time period associated with the repair, the arrangements for and the cost of which is covered by the University. The period of the hotel stay will be evaluated based upon facts and circumstances of the repair. If the hotel provides courtesy transportation, the University will assist students in working with the hotel to arrange for reasonable transportation accommodations. However, the University will not reimburse a student for the cost of mileage for travel between the university and the hotel during the stay, meals taken at the hotel or incidental expenses (including room service, mini bar expenses, pay-per-view movies or personal services) that are not included in the regular room rate.

Note: The University reserves the right to identify options other than those listed above as circumstances merit.

Student Refusal of Housing Options:
The duty of the University is to provide a substantially similar housing arrangement or provide an alternative option in the event that substantially similar housing is not available. If a student is offered a temporary housing accommodation, but either denies the options offered or states a preference to commute from home or make an alternative housing arrangement, the student may not request and will not be provided any form for compensation in exchange for denying the temporary housing assignment.

Student Appeals:
Only students who have been directly impacted by the provisions of this policy may submit an appeal of any term or condition specified herein. Appeals must be submitted in writing to the Financial Appeals Committee at FinancialAppealsCommittee@ben.edu. The University will proceed with completing required maintenance or repairs regardless of the student’s intention to appeal.

Statement of Student Rights and Responsibilities
During Temporary Housing Assignment
The University maintains the right to temporarily relocate residents for the purpose of conducting maintenance, repairs or in instances where health and safety issues require temporary relocation. When a temporary relocation is necessary, however, the University is committed to minimizing the impact of the relocation.
Student’s Rights:
The student has the right to know the nature of the issue that serves as the basis of the relocation. That information may be conveyed either verbally or in writing by either Facilities Management or the Office of Residence Life.

The student has the right to receive an estimated work plan prior to vacating his/her assigned space, either verbally or in writing, which provides a known scope of work and a projected completion date. The work plan is intended as an estimate only; the scope of work and projected completion date may be modified as the work commences and more information is gained.

The student has the right to a substantially similar temporary housing assignment or to an alternative space in the event that a substantially similar space is not available, according to the Policy on Temporary Housing Relocation due to Maintenance, Repair or Health and Safety Issues. For purposes of this statement, the terms and conditions of that policy are incorporated into this provision.

The student has the right to assistance in moving personal items to the temporary housing location. Students wishing to exercise that right should speak to a Resident Assistant or a member of the Residence Life staff.

The student has the right to ongoing communication about the progress of work being done on his/her assigned space, including notification of any adjustments to the estimated timeframe for the student to be able to return to his/her space.

The student has the right to return to his/her assigned space in a reasonable timeframe after the work has been completed. The student also has the right to return to a space where the area subject to the maintenance or repair work has been amply cleared of debris and is in a clean and functional condition.

Student Responsibilities:
• The student is responsible for relocating to a temporary housing assignment no later than the instructions provided by the Office of Residence Life.
• In the event that the student is requested to temporarily submit his/her key to Residence Life, the student will do so by the stated date and time.
• The student is responsible for either taking items of value to the temporary location or securing them safely in a locked space that is not involved in the scope of the required work.
• The student is responsible for following any and all verbal or written instructions that apply during the completion of the maintenance or repair. These may include:
  o Requiring the student not to enter the space during the repair process unless accompanied by a member of University Police and/or Residence Life staff.
  o Refraining from interfering with the maintenance or repair work being conducted in any way.
  o Acknowledging receipt of any updates or other information provided by Facilities Management or Residence Life.
• The student is responsible for returning the key to the temporary space to the Office of Residence Life in a timeframe that the office indicates.
• The student is responsible for promptly reporting any problems or concerns associated with maintenance work or repair observed or experienced upon moving back to the assigned location.

Student Refusal of Housing Options:
The duty of the University is to provide a substantially similar housing arrangement or provide an alternative option in the event that substantially similar housing is not available. If a student is offered a temporary housing accommodation, but either denies the options offered or states a preference to commute from home or make an alternative housing arrangement, the student may not request and will not be provided any form for compensation in exchange for denying the temporary housing assignment.

Student Appeals:
Only students who have been directly impacted by the provisions of this policy may submit an appeal of any term or condition specified herein. The University will proceed with completing required maintenance or repairs regardless of the student's intention to appeal.

Injury or Illness
Any accidents occurring in the residence halls resulting in injury should be reported to the RA or the Area Coordinator; who may, depending on the circumstances, assist the person in obtaining medical treatment and notifying appropriate family and/or University personnel. An accident report will be filled out by the University agent. Any medical emergencies or extended illnesses should also be reported to the Office of Residence Life. Arrangements may be made with the Food Service director to obtain a sick tray for a resident confined to his/her room. Residents are ultimately responsible for their own health care.

Locks and Keys
All residents, upon check-in to their assigned space, are issued a room key, which locks both the resident’s main door and the bedroom door, and a mailbox key. A charge will be assessed if the keys are lost or not returned at the announced deadline. Residents must notify campus safety within 48 hours of losing keys. A resident’s checkout will not be considered complete until the key is returned. Duplicate keys are not permitted. Disciplinary action will be taken in this situation. Legal action may also be taken against the vendor providing the duplicate.

If a student is locked out of his/her room, Campus Safety has access to a master key to open the room. Identification is required and there will be a charge for this service. Unauthorized locks may not be placed on room doors. Any change or addition of locks must be performed by Campus Services and have prior authorization by the appropriate University personnel.

Non Compliance
Students must comply with orders from University personnel at all times. Failure to do so will result in the violation of both the non-compliance policy and any suspected violations involved with non-compliance.
Theft
For the safety and protection of your personal belongings, always lock your room door before sleeping or whenever you leave your room, even if it is only for a brief period of time. Any thefts, even minor ones, should be reported promptly to a Residence Life staff member and/or Campus Safety.

Fine System
A fine system shall be placed that pairs various policy violations with a monetary fine. These fines will be severe enough to have an impact on negative behaviors, but not high enough as to be unusual or prohibitive. Please also note that providing alcohol to minors will result in addition fines. While the monies can be used for various projects, they must be used to better the lives of on-campus students and/or the mission of Residence Life. The following is a list of incidents and fines:

Underage consumption/possession of alcohol: $100 fine for each offense. All alcohol incidents will involve a meeting with Student Life staff. This meeting is an effort to help curb behaviors that may be considered hurtful, unhealthy, and/or dangerous. It is at the discretion of the Office of Residence Life to issue sanctions in addition to fines received.

Littering: When excessive trash is spotted outside a residence a fine will be issued. The initial fine is $10 per resident. The resident(s) will be fined $25 each day that the trash is not removed after the first fine is issued. The Office of Residence Life has the discretion to issue additional fines if deemed necessary.

Excessive noise/over occupancy: A warning will be issued when it is prudent. Severe and/or repeated disruptions will result in an incremental fine system of $100 for each disruption

Guests of the opposite gender: If prudent, warnings will be issued and meetings will be scheduled for regular violations. Severe violations (guests staying for several 24 hours periods) will result in a $50 fine for each night to protect student costs as well as a meeting with the Student Life Staff.

Smoking:
In an attempt to respect the rights of both non-smokers and smokers, and with a definite concern for health of all members of its community, Benedictine University at Mesa has developed the following policy for tobacco use on campus. Smoking or use of any form of tobacco IS NOT permitted inside any academic, residential or administrative building on campus. This policy implements applicable Arizona law (specifically, the Smoke-Free Arizona Act A.R.S. §36-601.01 effective as of November 2006). All smoking or tobacco materials are to be properly extinguished and disposed of in a cautious, sanitary and appropriate manner. Incidents of smoking in violation to state regulations can result in warnings and repeat occurrences, a $25 fine per occurrence.

Fines will be automatically assessed to the student’s account.

Override Policy:
In an effort to protect these funds and the interests of the students, should the monies be assigned to a project that is viewed to violate the mission of Residence Life or is believed to be misused in other forms, an unanimous override vote can take place from the Chief Student Life Officer.
Annoying or Harassing Phone Calls and Social Media
Any calls of an obscene or nuisance nature should be reported to the Residence Life staff. If the calls persist or are threatening, Campus Safety should become involved.

Room Furnishings
All room furnishings (furniture including, but not limited to beds, tables, desks, chairs, and couches) provided by the University must remain in the residents’ assigned room. Beds are provided by the University. Lofts are not permitted. Pressure system bunk beds may not be used. Waterbeds are not permitted in resident rooms because of the possible damages from leaks or flooding. If any furniture is removed from the room, is found missing, damaged or placed out on residence hall balconies, the resident will be charged for the entire piece of furniture and may also be subject to disciplinary action.

Pets
Pets, other than fish in an aquarium, are not allowed to visit or reside in Residence Halls because of health and nuisance problems. Fish aquariums may not exceed 10 gallons. If any unauthorized pets are found and/or are not removed resident may be subject to a fine and/or disciplinary action.

Illegal Appliances
For fire safety halogen lamps and any other open coil appliances are not permitted in any of the Residence Halls.

Candles and Incense
These items are not permitted in any of the Residence Halls. Open flames are fire hazards. Many students have allergic reactions to incense.

Antennas
Antennas are prohibited outside the windows of the residence halls. Radio transmissions from rooms are also prohibited.

Windows and Screens
Window screens may not be removed and must cover the windows at all times. For safety reasons, residents may not lean out of the windows or sit on window ledges. Removal of the window screen and/or throwing items from windows will result in a fine and/or appropriate disciplinary action. The removal of window screens will result in a $200 fine. Windows are not to be opened when the air conditioning is operating.

Students may not use windows to exit or access their rooms

Displays in windows which are deemed inappropriate and not removed by the resident(s) will be removed by the Residence Life staff. Throwing objects from windows may result in terminating your housing contract.

Storage
Residents may not leave personal belongings during the summer months. The University does not have facilities to store student property. Please make the necessary arrangements to remove all of your belongings before the time of checkout. Personal belongings left behind will be discarded after
72 hours of the official checkout date. Students found in violation of this policy will be charged $200 for the removal of their belongings.

Decorations
Decorations to help personalize your living space are encouraged so long as they are in good taste and are not considered a safety hazard. The Residence Life staff reserves the right to ask students to remove decorations deemed offensive, unsafe or as viewed as damaging to University Property.

Adhesives may be used to attach decorations as long as they can be fully removed when the resident moves out without damaging walls.

Students should be cautious when placing items on room main doors and ceilings because they might present a fire hazard or remove the finish.

Decorations on room doors and windows should also be in good taste (i.e. not lewd, indecent or obscene).

Thumbtacks are permitted, however no device larger than a thumbtack which penetrates or damages the door, walls, or furniture may be used in any way. Holiday decorations are permitted so long as they do not present a fire hazard. Real trees are not permitted in the halls.

Guest Responsibilities
Guests are permitted so long as they conform to the visitation policy and roommates agree that the frequency and duration of the visits is acceptable.

A resident may host an infrequent and occasional overnight guest (The Office of Residence Life reserves the right to define “infrequent and occasional”), provided that such does not interfere with the rights of the roommate and does not violate the visitation policy. Residents must register their guest for purposes of campus and guest safety. Guests may not stay longer than two nights in a row. Guest registrations must be completed before 5 p.m. on the first night the guest is staying. The host is responsible for the observance of University housing policies and the behavior of their guest at all times. The guest must be in the presence of the host at all times.

In the case of a disciplinary issue, action will be taken against the host if the guest is a non-Benedictine student. Guests are discouraged during the week due to the inconvenience to roommates and other residents.

Residence hall guests are expected to sign in at the Campus Safety desk. Guests who have not signed in and/or are unescorted in the building will be subject to detainment and identification. Consideration for privacy and rights of roommates and other residents must be respected. A resident may have up to three guests visit his/her assigned room at any one time.

Cohabitation
Cohabitation is defined as an un-wed person physically living with someone of the opposite gender; it does not matter whether either party is a student or a non-student. Benedictine University does not support cohabitation and thus it is not allowed within the residence halls.
**Visitation/Quiet Hours**
In an effort to reduce the amount of noise, specific minimum quiet hours have been established. These quiet hours are in effect for all Resident Halls.

Quiet hours should be observed from 10:00 p.m. to 8:00 a.m. on weekdays (Sunday through Thursday) and 12:00 a.m. until 8:00 a.m. on weekends (Friday and Saturday).

Courtesy hours are in effect at all times. Noise to an excessive degree at any time of the day is a serious offense in a building where others might require quiet for study or sleep.

Stereos, radios, televisions, musical instruments and conversations should be kept at levels that will not interfere with other residents.

Amplifiers and loud musical instruments may not be used in student rooms.

If you encounter a noise problem, ask the responsible parties to be quiet. If they persist and/or are unresponsive to your requests, contact your RA, the Residence Life staff member on duty, or Campus Safety.

Repeated noise violations might result in loss of the privilege to use equipment and/or other disciplinary action.

**Games**
Any games or sports (including, but not limited to, bouncing basketballs, throwing Frisbees or balls, golfing, using skateboards, roller blades, bicycles or skates) are prohibited in the halls because they may pose a safety hazard or cause excessive noise. Recreational activities outside of the halls should be done at a distance far enough to eliminate the possibility of breaking windows or in appropriate areas where there will be no damage done to any other University property (ex: golfing will leave divots in the grass)

**Bicycles**
Bicycles may not be stored in common areas (sidewalks, under stairs, etc.) of the residence hall. Students are encouraged to take bicycles home during the inclement winter months. Under no circumstances may bicycles be chained to stairwells or be stored in hallways, stairwells, etc. Such violations will lead to immediate impounding of the bicycle and possible disciplinary action.

**Motorbikes or Motorcycles**
Motorbikes or motorcycles may not be brought into or stored near the residence hall. Motorcycles are considered motor vehicles and may be operated only on campus roads, not on sidewalks or other areas normally used by pedestrians. Motor vehicles need to be registered with the University Police department and parked in parking lot areas only.
Littering
Littering from, in, or around the residence hall will not be tolerated as it destroys the appearance of our campus and can create a health hazard. Littering carries with it an automatic fine and the possibility of disciplinary actions, including the possibility of removal from on-campus housing.

Common Area Damage
Common area (including, but not limited to, the hallways, laundry rooms, lounges of the residence halls, the living room, kitchen, bathrooms, and balcony) damage is the responsibility of all residents in the residence hall. Prevention is the first step and all residents are urged to be aware of the happenings within their residence hall. Be alert to intruders or residents who may damage your residence hall. When damage occurs in common areas of your residence hall, the individual responsible will be billed for the cost of repairs. If the damage is the result of an act of vandalism, the person responsible might also be assessed a fine and/or be subject to additional disciplinary action, including removal from on-campus housing. If the University is unable to determine who is responsible for the damage, the residents sharing the common area will be billed for the repairs.

The procedure will be as follows:
When damage is discovered, the student life staff will issue a verbal or written notice to the residents describing the problem.

The residents will then have 72 hours to identify the person(s) responsible. If, at the end of the 72-hour period, no responsible party has been identified, the cost of repairs and/or replacement will be assessed appropriately among the population affected.

All residents will receive a notice of the amount due. Charges will be applied to the resident’s bill and are payable in Student Accounts. If, at some point in the future, the responsible party is identified, the resident will be asked to provide restitution to those residents who were charged for the damage. This policy holds true for all residence hall areas including the community kitchen.

Solicitation
Solicitation is not permitted. Salespeople and representatives of religious or political groups are not allowed without specific permission of the person they are coming to see. No resident may use a room as a base for any personal business, including serving as an agent for any line of products. Any advertisement for a product or event outside the University must be sent through U.S. mail and be addressed individually to each resident.

Bulletin Boards
While it is highly desirable to obtain maximum publicity for campus events, materials should be posted in a manner as to be pleasing and effective as communication items, and must be posted in appropriate locations. All announcements should follow the normal posting procedure for the campus for approval before being posted, and may be placed only on bulletin boards authorized for such use. For policies covering posting, please see the Student Handbook. If any items posted by Student Life staff are torn down or damaged, a fine will be issued to the responsible parties.
Personal Property
The University shall not be liable, directly or indirectly, for any loss of personal property by theft, vandalism or mischief to students or their guests, or for the damage or destruction of such property by fire, water or any other cause.* All incidents of personal loss should be reported to Campus Police. Theft does occur. Valuables and large sums of money should be protected by the owner. Residents are encouraged to keep their bedroom door locked at all times when there is no one present.

*Under no circumstances can Benedictine University reimburse students for any losses or damages of personal property. Therefore, residents are strongly urged to obtain personal property insurance. Students are encouraged to review family or personal homeowners/renters and health insurance and to obtain adequate coverage.

Possession of stolen property will result in disciplinary action through the University and possible referral to the Mesa Police Department.

Signs
Signs removed from University, city, county or state property are not permitted in resident halls. Residents in violation of this policy will face disciplinary action through the University, with possible referral to appropriate city, county or state authorities.

Weapons
Benedictine University prohibits the possession or storage of a "deadly weapon" or "destructive device." The University also prohibits any Carbon Dioxide (CO2) and spring propelled guns. Individuals found in possession will be subjected to disciplinary action, including dismissal from the University and likelihood of being criminally prosecuted.

Deadly Weapons and Destructive Devices: A deadly weapon is defined as an instrument of offensive or defensive combat, something to fight with, and is any device capable of projecting a ball, pellet, arrow, bullet, missile, shell or other material.

Ammunition: Any material capable of being projected by a weapon and makes the weapon operational.

Deadly weapons include but are not limited to:

- Guns and firearms, whether loaded or unloaded
- Pellet, flare, tranquilizer, air, stun, spear, paintball, and dart guns
- Hand instruments designed to cut or stab another by being thrown, including but not limited to: knives with a blade larger than that of a folding pocket knife (about three inches), swords and epees (fencing swords), stilettos, bowie knives, switchblades, machetes, daggers
- Striking instruments including clubs, truncheons, baseball bats, blackjacks, metal knuckles, and sap gloves
- Martial arts weapons including nunchakus, tonfas, staffs, and throwing stars
- Bow and arrow combinations
- Sling shots
• Destructive devices including hand grenades, explosive, incendiary, and poison gas bombs, mines, rockets, missiles or similar devices and includes the unassembled components from which such a device can be made.

This policy does not apply to the possession and/or use of disabling chemical sprays when used for self defense. These items include things such as mace and pepper spray. (Training in the use of defensive sprays is strongly encouraged. Vendors should be able to provide this training and Material Safety Data Sheets.)

**Weapons and Ammunition Prohibition:**
No weapon or ammunition shall be worn, displayed, used or possessed in or outside of the residence halls. Any non-resident individual invited to the campus with an instructional purpose must obtain permission in writing from the Chief of Police for weapon possession while on campus

**Exceptions**
The University recognizes that there may be activities related to education or research that may appear to be in violation of this policy (e.g. physical fitness activities and the School of Drama theatrical productions). In these cases, the department or organization that is coordinating the activity is then responsible for obtaining written approval (annually) from the Chief Student Life officer or designees in advance, in order to follow through with the activity.

**Violations**
Any person found in possession of deadly weapons on campus in violation of this policy will be required to remove the weapon and/or themselves from the University’s property. Any university student shall be subject to further disciplinary action in accordance with the university’s disciplinary policies and procedures for students. Further, any possession of a deadly weapon that is in direct violation of federal, state or local news will be referred to Campus Police (or any other deemed appropriate law enforcement authorities) and may result in legal sanctions.

Call Campus Safety for any violation or suspected violations of this policy at x5516.

**Drugs**
Drugs are strictly prohibited in the residence halls. The possession, use, sale or distribution of illegal drugs is a violation of state and federal law as well as the regulations of the University. Students who are found to be involved with illegal drugs will face an immediate two-week suspension, severe disciplinary action, and the possibly of removal from on-campus housing and/or resulting in expulsion from the University. In some cases, information and evidence may be turned over to local law enforcement agencies. See the Student Handbook for more information.

For further information, please refer to the Drug Free Campus/Workplace Policy posted on the Benedictine Web site at http://www.ben.edu/mesa/campus-community.

**Smoking**
Smoking is prohibited in all of the Residence Halls. Smoking is also prohibited on balconies in compliance with state law. Smoking is permitted if you are at least 15 feet away from the building, with the understanding that the proper disposal of cigarette butts is observed.
Noxious Odors
A noxious odor is any aroma of such intensity that it becomes apparent and/or offensive to others. Some examples are: perfume, air freshener, dirty laundry, etc. When a noxious odor can be localized to a particular bedroom, the resident(s) and/or guests of that room may be in violation of this policy and will be asked to improve the situation. If the situation is not improved, disciplinary actions may result.

Certified as true and correct in content and policy.

____________________________    ______________________
School Official Signature     Date

8/23/21